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Bib Data Sheet

CONFIRMATION NO. 5167

<b>SERIAL NUMBER</b> 09/852,881	<b>FILING DATE</b> 05/10/2001 <b>RULE</b>	<b>CLASS</b> 705 / 709	<b>GROUP ART UNIT</b> 2165 / 2151	<b>ATTORNEY DOCKET NO.</b> H00-01600 (256.095US1)
<b>APPLICANTS</b> Sindhu Joseph, Kerala State, INDIA; Ravindra K. Shetty, Bangalore, INDIA; V. Thyagarajan, Bangalore, INDIA;				
<b>** CONTINUING DATA *****</b>				
<b>** FOREIGN APPLICATIONS *****</b>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 07/06/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged		<b>STATE OR COUNTRY</b> INDIA	<b>SHEETS DRAWING</b> 2	<b>TOTAL CLAIMS</b> 36
				<b>INDEPENDENT CLAIMS</b> 2
<b>ADDRESS</b> 000128				
<b>TITLE</b> Automated customer support system				
<b>FILING FEE RECEIVED</b> 998	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	